

Information provided in compliance to Articles. 13-14 of the GDPR (General Data Protection Regulation) 2016/679

Main data subjects: Customers (including potential ones) and their contacts

NEMOTEC S.r.l., Tax code, VAT number and registration number with the Register of Companies: 01215230119, (hereinafter, "Owner") in its capacity as the Owner of the processing of your personal data, pursuant to and for the purposes of Reg. to EU 2016/679 (hereinafter GDPR), hereby informs you that the aforementioned legislation provides for the protection of data subjects with respect to the processing of personal data and that such processing will be based on the principles of correctness, lawfulness, transparency and protection of your privacy and your rights, in accordance with the provisions of art. 5 of the GDPR.

Pursuant to Articles 13 and 14 of the GDPR, therefore, we provide you with the following information:

1. Object of Treatment

The Owner treats personal identification data (for example, name, surname, identification document details, telephone number, tax code, VAT number, e-mail address, bank details, etc.), communicated by you (either by direct mailing, signing contracts or forms or by inclusion on electronic forms) or obtained from other sources.

2. Purposes of the treatment and legal basis

Your personal data are processed:

- A. For the following purposes related to the implementation of obligations related to legislative, contractual or legitimate interest:
- Fulfilment of obligations provided for by law, by a regulation, by Community legislation or by an order of the Authority (for example in the field of taxation and accounting, anti-money laundering etc.);
 - management of the contract and fruition of the services eventually requested;
 - formulation of quotes - (legitimate interest with balancing of rights between holder and interested party);
 - after-sales assistance and customer management;
 - exercise of the rights of the owner (for example, the right of defense in court or the recovery of (legitimate interest with balancing of rights between owner and interested party));
 - detection of the degree of customer satisfaction;
 - fraud prevention
 - legitimate interest with balancing of rights between the owner and interested party;

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- Direct promotional activities relating to products and/or services similar to those purchased (recital 47 GDPR) - (legitimate interest with balancing of rights between owner and interested party);

The processing for the above purposes will take place without your express consent under Art. 6 lett. b) and c) and f) GDPR.


Please note that, taking into account the purposes of the treatment as described above, the provision of data is compulsory and their failure, partial or incorrect conferment may have, as a consequence, the inability to fulfill the contractual obligations. You may object to the use of your personal data for legitimate reasons at any time and free of charge. If in the data communicated there is special information (sensitive data), i.e. those data that reveal "racial or ethnic origin, political opinions, religious or philosophical beliefs, or trade union membership, as well as genetic data, biometric data intended to uniquely identify a natural person, data concerning health or sex life or sexual orientation of the person", the processing for the above purposes will take place only after your specific and separate consent under Art. 9 GDPR.

B. Only after your specific and distinct consent pursuant to Art. 6 lett. a) GDPR, for the following additional purposes:

- to send you (via e-mail, post, sms, telephone contacts etc., also through specialized companies) newsletters, commercial communications and/or advertising material on products or services other than those offered by the Owner, invitations, and registrations to events to which the Owner is a party or which it organizes.
- send you (via e-mail, post, sms, telephone contacts, etc.) newsletters, commercial and/or promotional communications from third parties (for example other business partners);
- process statistical surveys and market research carried out directly by the Owner or through the work of specialized companies.
- detect the appreciation of customers on products and / or services offered in relation to the habits or purchasing decisions.

The conferment of data is optional for you with regard to the above-mentioned purposes, and any refusal to treatment does not compromise the continuation of the relationship or the adequacy of the treatment itself. Your consent to use your personal data for marketing purposes may be withdrawn at any time.

Where the person giving the data is under 16 years of age, such processing is lawful only if, and to the extent that, consent is given or authorized by the holder of parental responsibility for whom the identifying data are acquired.

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3. Modalities of treatment

Your personal data may be processed using manual and/or computer and telematic tools. All processing is carried out in compliance with the modalities set out in articles 6 and 32 of the GDPR and through the adoption of appropriate security measures.

4. Data Storage

In accordance with Art. 5, co. 1, letter e) of the GDPR, we will retain your data only for the time necessary to process it for the purposes for which it is processed. If we process data for more than one purpose, it will be deleted automatically or saved in a format that does not allow any direct conclusions to be drawn in relation to your identity as soon as the last specific purpose has been fulfilled. In accordance with our obligations to keep records for accounting purposes and the general rules on the ordinary limitation period for contractual actions, we will delete data relating to the contractual relationship after the ten-year period provided for by law.

5. Communication, transfer and diffusion

Your data will be processed only by personnel expressly authorized by the Owner and, in particular, by the following categories of employees: agents, shipping agents, administration office employees, other employees or collaborators duly authorized in accordance with the provisions of art. 29 GDPR. Your data may be disclosed to third parties who may be appointed as Data Processors, in particular: consultants and freelancers (including in associated form), banks and credit institutions, providers, suppliers, hardware and software support technicians, shippers and carriers, etc..

In addition, they may be communicated to Public Administrations and Entities towards which the communication of the data is compulsory by law, by a regulation or by a community legislation.


The management and storage of personal data will take place in Europe, on the server of the Owner and / or third-party companies in charge and duly appointed as Data Processors. The data will not be transferred to countries outside the EU. Personal data will not, in any case, be subject to dissemination.

The updated list of managers, data processors and persons to whom the data are communicated is kept at the registered office of the Data Controller.

6. Rights of the interested party

As interested party, you may, at any time, exercise your rights:

- to access personal data (obtain confirmation of the existence or otherwise of personal data concerning him, even if not yet recorded, and their communication in intelligible form);

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- to obtain the rectification or cancellation of the same (right to oblivion) or the limitation of the treatment that concerns him (provided that the relative conditions provided by the law exist)
- to oppose the processing;
- the portability of the data;
- to revoke consent, where applicable (revocation of consent does not affect the lawfulness of processing based on consent given before revocation);
- to lodge a complaint with the supervisory authority (Garante Privacy for the protection of personal data; contact details available at: <http://www.garanteprivacy.it/web/guest/home/footer/contatti>).

7. Contacts and various

For any requests for information and to exercise your rights, you may contact the Data Controller at the following addresses

- e-mail address: info@nemotecsrl.com
- telephone number: 0187627820
- by post by writing to NEMOTEC S.r.l. at the address of the registered office

We inform you that this informative report will be subject to periodical updates of which specific evidence will be given.

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